



Is your current employee health software **riding off into the sunset?**

CONSIDER AN ALTERNATIVE

Managing **occupational health and compliance**, **clinical care** and **employee health and engagement** is complex — especially without the right software solution in place.


Vendors are known to **sunset their cobbled-together legacy applications** and replace them with rebranded versions — or worse yet, new offerings that fall far short — and then try to convince current customers to migrate. If you're going to migrate, there's no better time to transition to a new platform from the proven market leader — rather than stay with a vendor not fully committed to occupational and employee health.

Consider your satisfaction with the following components of your current software to determine if it's time to **say goodbye** to your troubles and **say hello to Enterprise Health.**

Product innovation focused on your needs

The best technologies evolve over time to meet users’ changing needs. Many employee health solutions available today have stagnated, but one thing the pandemic taught us is that speed, agility and innovation are crucial for software providers. It’s also essential to have a roadmap that outlines a plan for where the solution is headed and what new functionality and features will be released.




<p>Does your current software offer:</p>		<p>Your current solution</p>
<p>Best-in-class functionality</p>	<p>Access the toolsets and functionality you need to improve health, wellness, productivity and efficiency throughout your organization</p>	<p>?</p>
<p>Innovation</p>	<p>Experience first-in-the-industry product features and enhanced functionality</p>	<p>?</p>
<p>Regular updates</p>	<p>Benefit from ongoing incremental changes that improve performance and the user experience</p>	<p>?</p>
<p>Input on product roadmap</p>	<p>Participate in the strategic direction of the product</p>	<p>?</p>
<p>Commitment to R&D</p>	<p>xx% of our R&D spend/revenue is specifically for occ health</p>	<p>?</p>

Support that helps maintain productivity

Few things will frustrate your occ health clinic staff more than when your occ health software is down or having performance issues. These interruptions affect your ability to do just about everything in your clinic — from scheduling and checking in employees to documenting their visits. Matters get even worse if your software vendor is slow to communicate about the resolution status or provide adequate support.

Your employee health record system touches every point of your clinic operations and issue resolution must be prompt. To ensure reliable performance that helps you maintain the highest level of productivity, you need extensive, effective and ongoing training and support throughout the lifecycle of the system.




Does your current system provide:		Your current solution
Support options	Choose from shared to premium-level application support options to meet your specific needs	?
Timely response	Established timelines for initial response communication, status notifications and target resolution for technical or performance issues	?
24/7/365 help desk	Access to a help desk when you need it that fields and triages support requests according to a three-tier escalation process	?

Tools that simplify engagement with employees

Employee, supervisor and applicant portals and mobile access are more than just nice-to-haves in your employee and occupational health solution. These essential tools underscore the organization’s commitment to employee health and well-being, foster engagement with your workforce and automate routine tasks — keeping your employees healthy, safe and on the job.

Giving employees electronic access to their health information when and where it’s convenient for them has far-reaching benefits. It equips them with tools to manage personal health information, enhances care coordination and helps avoid duplicate services and associated costs. Employee portals also increase awareness and participation in health and wellness programs, resources and services.




<p>Do you currently have access to:</p>		<p>Your current solution</p>
<p>Employee portals</p>	<p>→ Improve productivity as employees spend less time scheduling and preparing for clinic visits, and avoid unnecessary visits</p>	<p>?</p>
<p>Supervisor portals</p>	<p>→ Enhance supervisor visibility into the work status and surveillance panel membership for the employees they manage</p>	<p>?</p>
<p>Applicant portals</p>	<p>→ Streamline and speed the onboarding process with an applicant portal that supports clinic-based intake and check-in processes, questionnaire capture and review, and management of lab requests and results</p>	<p>?</p>

Seamless interfaces with data sources throughout your organization

To be most effective, your occ health IT solution must integrate with other applications. Ensuring the proper functionality and compatibility with these integrations, especially after updates, is crucial to maintaining the software’s overall performance and reliability.

Connectivity improves operational efficiencies and workflows and helps optimize the way patient care is delivered, which is why your occ health solution should seamlessly interface with corporate HR and email applications, hospital EMRs, medical devices, laboratories, insurance carriers, external providers and any other data source you can bring to the table.




Does your current software include:		Your current solution
Single solution	Manage employee health data in one place , all but eliminating data silos and reducing data entry and errors	?
Baked-in interoperability	Facilitate seamless data exchange across the enterprise making information accessible, actionable and reportable	?
Data migration expertise	Save time and money by migrating data from legacy applications enabling most, if not all, to be retired	?

Vigilant security that enhances protection of data

Your employee health software application handles personal health information that must remain private and secure. The provider of this software should maintain a vigilant security posture and use a variety of security controls to protect that data. Attaining certifications from industry-leading organizations is one way to demonstrate security vigilance.



<p>Are these certifications and controls in place:</p>		<p>Your current solution</p>
<p>SOC 2[®] Type 2 and SOC 3[®]</p>	<p>Maintain controls relevant to the trust services criteria of security, availability, processing integrity, confidentiality and privacy</p>	<p>?</p>
<p>HITRUST CSF</p>	<p>Demonstrates software developer has met key regulations and industry-defined requirements and is appropriately managing risk — only achieved by an elite group of organizations worldwide</p>	<p>?</p>
<p>SSO controls</p>	<p>Enhances security, improves access management and control, and simplifies access for authorized and authenticated personnel</p>	<p>?</p>

Replacing employee health software can seem overwhelming, but migrating to a re-branded version of an outdated solution or a new offering that is inadequate makes little sense when a best-in-class option is available.

Contact us today to learn more about Enterprise Health, the most comprehensive employee and occupational health software in the market.

Learn more at [enterprisehealth.com](https://www.enterprisehealth.com)

