Enterprise
Health

# Is occ health just a **small piece of the pie** for your software vendor?

**SLICE INTO THIS!**

Managing **occupational health and compliance**, clinical care and employee engagement requires specialized functionality that is best offered by a software vendor who is laser focused on employee health.

The health of your employees isn't an afterthought to you, so why use a software solution from a **vendor whose main focus is not employee health?**

When a vendor has their fingers in too many pies, they can lose focus on their less important employee health offering. This can lead to the solution becoming stale and unable to provide the breadth and depth of functionality you and your employees deserve.

Consider the following when deciding between a vendor with a sliver of focus on employee health functionality or one in which **employee health is the whole pie.**

# Singular focus on employee health

Managing the health of employees requires toolsets specifically developed to manage employee health and compliance as well as engage employees to yield the best results. It also requires intense focus by your software vendor to roll with the punches and quickly deliver the new or enhanced functionality you need.

| Does your current solution deliver: | Enterprise Health | Your current solution |
|---|---|---|
| **Robust employee health specific-functionality** | Access the toolsets and functionality you need to automate **routine occ and employee health tasks** and **compliance reporting** | ? |
| **Decades of experience** | Tap into the expertise of a **dedicated team** focused solely on employee and occ health | ? |
| **Developed entirely in-house** | Realize seamless functionality associated with a solution **built entirely in-house**, not cobbled together through acquisitions | ? |
| **Innovation** | Experience first-in-the-industry product features and enhanced functionality powered by a **commitment to R&D** | ? |
| **Regular updates/ enhancements** | Benefit from ongoing incremental changes that **improve performance** and the user experience | ? |

# Robust reporting that ties employee health to business health

Accessing data and generating reports quickly is crucial in helping your organization meet its employee health initiatives. Your clinic needs to be able to translate data into actionable information to meet compliance requirements, analyze your organization's performance and make business decisions.

| Does your current solution include: | Enterprise Health | Your current solution |
|---|---|---|
| **Extensive list of standard reports** | Easily **generate reports** at regular intervals or on demand | ? |
| **Powerful, yet user-friendly toolset** | Build reports to meet your **specific needs** | ? |
| **Compliance reporting** | Automate the **completion of OSHA forms** and generate required reports | ? |
| **Executive dashboard** | **Keep your C-suite in the know** with a high-level summary of critical information about clinic activity, outcomes and more | ? |

# Tools that simplify engagement with employees

Employee, supervisor and applicant portals and mobile access are more than just nice-to-haves in your employee and occupational health solution. These essential tools underscore your organization's commitment to employee health and well-being, foster engagement with your workforce and automate routine tasks — keeping your employees healthy, safe and on the job.

Giving employees electronic access to their health information when and where it's convenient for them has far-reaching benefits. It equips them with tools to manage personal health information, enhances care coordination and helps avoid duplicate services and associated costs. Employee portals also increase awareness and participation in health and wellness programs, resources and services.

| Does your patient care EHR include: | Enterprise Health | Your current solution |
|---|---|---|
| **Employee portals** | Improve productivity as employees spend less time scheduling and preparing for clinic visits, and **avoid unnecessary visits** | ? |
| **Supervisor portals** | Enhance **supervisor visibility** into the work status and surveillance panel membership for the employees they manage | ? |
| **Applicant portals** | **Streamline and speed the onboarding process with an applicant portal** that supports scheduling, clinic-based intake/check-in, questionnaire capture and review, and management of lab requests and results | ? |
| **Client portals** | **Improve communication** and ease of doing business with third-party employer clients | ? |

# Agility to handle the twists and turns

When your software vendor prioritizes other offerings, developing new employee and occupational health functionality tends to fall off the radar screen. Onsite employee health clinics need an employee health software vendor that is agile and able to turn on a dime to respond rapidly with quickly reconfigured software that can handle the twists and turns of employee health.

| Is your EHR vendor nimble enough to: | Enterprise Health | Your current solution |
|---|---|---|
| **Quickly reconfigure functionality** | Meet the rapidly changing needs of a pandemic or **changing OSHA requirements** | ? |
| **Respond to requests promptly** | Fully benefit from the solution's capabilities with **direct access to an account manager** who understands your organization | ? |
| **Provide configuration support** | Rely on a team of deployment and support professionals who can **configure the solution to support your workflows** | ? |

# Support that helps maintain productivity

Few things will frustrate your clinic staff more than when your occ health software is down or having performance issues. These interruptions affect your ability to do just about everything – from scheduling and checking in employees to documenting their visits. Matters get even worse if your software vendor is slow to communicate about the resolution status or provide adequate support.

Your employee health record system touches every point of your clinic operations and issue resolution must be prompt. To ensure reliable performance that helps you maintain the highest level of productivity, you need extensive, effective and ongoing training and support throughout the lifecycle of the system.

| Does your current system provide: | Enterprise Health | Your current solution |
|---|---|---|
| **Support options** | Choose from shared to premium-level application support **options to meet your needs** | ? |
| **Timely response** | **Know what to expect** with established timelines for initial response communication, status notifications and target resolution for technical or performance issues | ? |
| **24/7/365 help desk** | **Access to a help desk** when you need it that fields and triages support requests according to a three-tier escalation process | ? |
| **Long-tenured support team** | Benefit from the **expertise** of a team that has supported the solution for years | ? |

# Certified EHR

With employee health software built from the ground up on an ONC-ACB certified ambulatory care platform, your organization can leverage a single, highly configurable solution to support a variety of requirements. Your onsite employee health clinics can manage employee health, occupational medicine, leave management, EAP, wellness and other non-occupational programs.

| Does your current software: | Enterprise Health | Your current solution |
|---|---|---|
| **Enable you to expand clinic services** | Provide total worker health that reaches **beyond traditional occ med services** | ? |
| **Meet a rigorous certification process** | **Access all the capabilities** that are required to maintain this certification | ? |
| **Seamlessly interface with any data source** | **Improve operational efficiencies** and workflows by interfacing with corporate HR and email applications, hospital EMRs, medical devices, laboratories, insurance carriers, external providers, etc. | ? |
| **Close gaps in provider communication** | Reduce costs by **avoiding duplicate services** | ? |

Choosing employee health software can seem overwhelming, but using a software solution that isn't all in on employee health makes little sense when a best-in-class option is available. Contact us today to learn more about Enterprise Health, the most comprehensive employee and occupational health software in the market.

Learn more at **enterprisehealth.com**