



# Can your occ health solution walk and chew gum?

CHEW ON THIS



Managing **occupational health and compliance**, **clinical care** and **employee health and engagement** is complex — especially if you're using a software solution that can't handle all your needs.

In addition to providing care for their own employees, many health systems' onsite employee health clinics **also serve as a valuable resource to third-party employers** to help keep their employees healthy, compliant and on the job.


Providing occ med services for a fee can be a significant revenue generator for the organization, but it requires an IT solution capable of **managing both employee health and occupational medicine.**

Consider your satisfaction with the following components of your current software to determine if it's time to **say goodbye** to a solution that can only do one thing at a time **and say hello to Enterprise Health.**

# Single solution for employee health and occ med

To manage both employee health and occ med for third party employers in the same system requires a higher level of sophistication than many solutions can handle. The software must be able to accommodate many different employer groups with varying surveillance programs, while fully keeping health records separated by employer organization.




<b>Does your current IT solution provide:</b>		Your current solution
<b>Single solution</b>	Manage <b>employee and occupational health</b> on the same platform	?
<b>Certified EHR</b>	Leverage a <b>true clinical EHR</b> built on an ONC-ACB certified ambulatory care platform to support a variety of requirements	?
<b>Highly configurable, flexible</b>	<b>Support client-specific workflows</b> and use cases with ease	?
<b>Baked-in interoperability</b>	<b>Experience seamless integrations</b> with billing service providers, client HR platforms, immunization registries and more	?
<b>Data migration expertise</b>	<b>Minimize disruption</b> and improve clinic performance with proper migration of all types of data	?

# Product innovation focused on your needs

The best technologies evolve over time to meet users' changing needs. Many employee health solutions available today have stagnated, but one thing the pandemic taught us is that speed, agility and innovation are crucial for software providers. It's also essential to have a roadmap that outlines a plan for where the solution is headed and what new functionality and features will be released.




Does your current software provider offer:		Your current solution
Best-in-class functionality	Access the <b>tool sets</b> such as e-prescribing and compliance reporting that you need to improve health, wellness, productivity and efficiency throughout your organization	?
Innovation and commitment to R&D	Experience <b>first-in-the-industry</b> product features and enhanced functionality	?
Embedded AI functionality	<b>Use AI</b> to streamline operations and enhance clinical decision support	?
Regular updates	Benefit from ongoing incremental changes that <b>improve performance</b> and the user experience	?
Input on product roadmap	<b>Participate</b> in the strategic direction of the product	?

# Support that helps maintain productivity

Few things will frustrate your clinic staff more than when your occ health software is down or having performance issues. These interruptions affect your ability to do just about everything in your clinic — from scheduling and checking in employees to documenting their visits. Matters get even worse if your software vendor is slow to communicate about the resolution status or provide adequate support.

Your employee health record system touches every point of your clinic operations and issue resolution must be prompt. To ensure reliable performance that helps you maintain the highest level of productivity, you need extensive, effective and ongoing training and support throughout the lifecycle of the system.




<p><b>Does your current system provide:</b></p>		<p>Your current solution</p>
<p><b>Support options</b></p>	<p>Choose from shared to <b>premium-level application support</b> options to meet your needs</p>	<p>?</p>
<p><b>Timely response</b></p>	<p><b>Know what to expect</b> with established timelines for initial response communication, status notifications and target resolution for technical or performance issues</p>	<p>?</p>
<p><b>24/7/365 help desk</b></p>	<p><b>Access to a help desk</b> when you need it that fields and triages support requests according to a three-tier escalation process</p>	<p>?</p>
<p><b>Long-tenured support team</b></p>	<p>Benefit from the expertise of a team that has supported the solution <b>for years</b></p>	<p>?</p>

# Vigilant security that enhances data protection

Your employee health software application handles personal health information that must remain private and secure. The provider of this software should maintain a vigilant security posture and use a variety of security controls to protect that data. Attaining certifications from industry-leading organizations is one way to demonstrate security vigilance.



Are these certifications and controls in place:		Your current solution
SOC 2 <sup>®</sup> Type 2 and SOC 3 <sup>®</sup>	<b>Maintain controls</b> relevant to the trust services criteria of security, availability, processing integrity, confidentiality and privacy	?
HITRUST CSF	Demonstrates software developer has <b>met key regulations and industry-defined requirements</b> and is appropriately managing risk — only achieved by an elite group of organizations worldwide	?
SSO controls	<b>Enhances security</b> , improves access management and control, and simplifies access for authorized and authenticated personnel	?

Replacing employee health software can seem overwhelming, but choosing to use a solution that **can't walk and chew gum at the same time** makes little sense when a best-in-class option is available. Contact us today to learn more about Enterprise Health, the most comprehensive employee and occupational health software in the market.

Learn more at [enterprisehealth.com](https://enterprisehealth.com)

